

Certificate of Performance

I hereby certify that Ms. Fruzsina Forgó achieved the professional practice specified in our agreement between June 6th and September 27th 2013 at the Iti Louis Glyfada Grand Hotel Glyfada Beach Corfu, Greece

Assessment of the activity provided during the practice:

Insufficient

Sufficient

Excellent

Short written assessment:

1. Brief listing of assigned tasks
 2. The professional quality of the work performed
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1. Ms. Forgó worked in the F&B department mostly at the Beach Bar and Main Bar. She was working as a waitress as well as a bartender in both bars. The Beach Bar was a self-service Bar only so she managed the entire bar issues inside the bar like serving the guests (Cocktails, soft drinks, coffee), dish washing, cleaning of the bar area. Additionally she was responsible for collecting the reusable cups from the pool and beach area. In the main bar where we offered our guests service as well she was mostly taking orders and serving drinks to the guests and if necessary supporting the bartenders and doing all the related duties in the bar. Furthermore she was responsible for setting up and refilling the "midnight snack" for the guests in the Main Bar area.
 2. Ms. Forgó made a positive personal impression from the moment she arrived at the hotel. She was always smiling and in a good mood, very kind, helpful and courteous to all the guests and colleagues. She handled all the assigned tasks very fast and learned everything we told her quickly. Therefore she could support her colleagues with all jobs at the bar after a shortage of time.

Ms. Forgó is an enrichment for every team and we thank her very much for the great help during the season. We wish her all the best for her future.

Date: Corfu, 20.02.2014



Athina Stathis

F&B Supervisor Iti Louis Glyfada Grand
Season 2013

Leader of the professional practice
Place of the professional practice